

### Incidents By Time And Day

	<u>SUN</u>	<u>MON</u>	<u>TUE</u>	<u>WED</u>	<u>THR</u>	<u>FRI</u>	<u>SAT</u>	<u>TOTALS</u>
1 AM	29	22	20	10	16	15	21	133
2 AM	16	19	15	14	15	14	18	111
3 AM	14	10	17	20	14	14	15	104
4 AM	20	16	8	11	15	15	12	97
5 AM	9	16	12	20	10	16	13	96
6 AM	20	19	22	14	17	16	15	123
7 AM	23	27	30	36	38	30	20	204
8 AM	26	31	39	21	32	31	25	205
9 AM	26	34	37	45	39	35	43	259
10 AM	29	47	46	52	42	38	45	299
11 AM	33	47	36	51	34	44	49	294
12 PM	41	31	46	41	50	45	46	300
1 PM	30	42	44	49	46	46	45	302
2 PM	45	51	51	53	44	53	42	339
3 PM	27	46	51	50	46	40	42	302
4 PM	35	44	52	52	52	35	40	310
5 PM	43	56	60	37	52	49	48	345
6 PM	47	38	51	43	32	46	35	292
7 PM	32	42	47	44	39	41	50	295
8 PM	39	24	35	41	32	40	43	254
9 PM	28	36	27	33	30	37	37	228
10 PM	30	31	24	32	20	33	29	199
11 PM	22	28	22	21	24	29	25	171
12 AM	23	19	11	18	26	15	21	133
TOTALS	687	776	803	808	765	777	779	5395
<b>GRAND TOTAL: 5395</b>								

For Districts: All  
 For Situations: All  
 For Jurisdictions: All  
 For Street(s): All  
 For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Fire, other	10	0.2
Building fire	27	0.7
Cooking fire, confined to container	21	0.5
Chimney or flue fire, confined to chimney or flue	3	0.1
Fuel burner/boiler malfunction, fire confined	4	0.1
Trash or rubbish fire, contained	4	0.1
Mobile property (vehicle) fire, other	5	0.1
Passenger vehicle fire	11	0.3
Off-road vehicle or heavy equipment fire	2	0.0
Natural vegetation fire, other	1	0.0
BFD MULCH FIRE	40	1.0
Forest, woods or wildland fire	1	0.0
Brush or brush-and-grass mixture fire	4	0.1
Grass fire	2	0.0
Outside rubbish fire, other	2	0.0
Outside rubbish, trash or waste fire	4	0.1
Special outside fire, other	2	0.0
Outside equipment fire	1	0.0
Blasting agent explosion (no fire)	1	0.0
Rescue, EMS incident, other	12	0.3
Medical assist, assist EMS crew	16	0.4
EMS call, excluding vehicle accident with injury	2950	71.5
Motor vehicle accident with injuries	64	1.6
Motor vehicle/pedestrian accident (MV Ped)	15	0.4
Motor vehicle accident with no injuries.	68	1.6
Lock-in (if lock out , use 511 )	10	0.2
Search for person underground	1	0.0
Extrication of victim(s) from vehicle	1	0.0
Removal of victim(s) from stalled elevator	4	0.1
Water & ice-related rescue, other	3	0.1
Surf Rescue	2	0.0
Watercraft Rescue	10	0.2
Electrocution or potential electrocution	2	0.0
Hazardous condition, Other	7	0.2
Gasoline or other flammable liquid spill	22	0.5
Gas leak (natural gas or LPG)	7	0.2
Oil or other combustible liquid spill	9	0.2
Chemical hazard (no spill or leak)	1	0.0
Chemical spill Or leak	2	0.0
Carbon monoxide incident	6	0.1
Electrical wiring/equipment problem, other	18	0.4
Heat from short circuit (wiring), defective/worn	2	0.0
Overheated motor	1	0.0
Power line down	70	1.7
Arcing, shorted electrical equipment	10	0.2
Accident, potential accident, other	1	0.0
Building or structure weakened or collapsed	1	0.0
Vehicle accident, general cleanup	2	0.0
Attempted burning, illegal action, other	2	0.0
Service Call, other	9	0.2
Lock-out	12	0.3
Water problem, other	20	0.5
Water evacuation	1	0.0
Water or steam leak	1	0.0
Smoke or odor removal	9	0.2
Public service assistance, other	27	0.7
Assist police or other governmental agency	6	0.1
Police matter	1	0.0

Biddeford Fire Department  
 Incident Analysis  
 From 01/01/2010 Thru 12/31/2010

Public service	8	0.2
Assist invalid	2	0.0
Unauthorized burning	33	0.8
Cover assignment, standby, moveup	8	0.2
Good intent call, other	118	2.9
Dispatched & canceled en route	9	0.2
No incident found on arrival at dispatch address	12	0.3
Authorized controlled burning	12	0.3
Vicinity alarm (incident in other location)	1	0.0
Smoke scare, odor of smoke	39	0.9
Steam, vapor, fog or dust thought to be smoke	2	0.0
Smoke from barbecue, tar kettle	2	0.0
HazMat release investigation w/no HazMat	1	0.0
False alarm or false call, other	16	0.4
Malicious, mischievous false call, other	3	0.1
Local alarm system, malicious false alarm	1	0.0
Bomb scare - no bomb	4	0.1
System malfunction, other	16	0.4
Sprinkler activation due to malfunction	1	0.0
Smoke detector activation due to malfunction	52	1.3
Heat detector activation due to malfunction	2	0.0
Alarm system sounded due to malfunction	59	1.4
CO detector activation due to malfunction	17	0.4
Unintentional transmission of alarm, other	25	0.6
Sprinkler activation, no fire - unintentional	2	0.0
Smoke detector activation, no fire - unintentional	33	0.8
Detector activation, no fire - unintentional	9	0.2
Alarm system activation, no fire - unintentional	66	1.6
Carbon monoxide detector activation, no CO	5	0.1
Wind storm, tornado/hurricane assessment	4	0.1
Special type of incident, other	5	0.1
Citizen complaint	10	0.2
<b>TOTAL</b>	<b>4127</b>	<b>100.0</b>

For Districts: All  
 For Situations: All  
 For Jurisdictions: All  
 For Street(s): All  
 For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Fire, other	15	0.4
Building fire	31	0.7
Cooking fire, confined to container	25	0.6
Chimney or flue fire, confined to chimney or flue	5	0.1
Fuel burner/boiler malfunction, fire confined	14	0.3
Trash or rubbish fire, contained	4	0.1
Mobile property (vehicle) fire, other	3	0.1
Passenger vehicle fire	5	0.1
Road freight or transport vehicle fire	1	0.0
Off-road vehicle or heavy equipment fire	1	0.0
BFD MULCH FIRE	22	0.5
Forest, woods or wildland fire	1	0.0
Brush or brush-and-grass mixture fire	6	0.1
Grass fire	4	0.1
Outside rubbish fire, other	1	0.0
Outside rubbish, trash or waste fire	2	0.0
Dumpster or other outside trash receptacle fire	2	0.0
Outside equipment fire	1	0.0
Overpressure rupture from steam, other	1	0.0
Chemical reaction rupture of process vessel	1	0.0
Explosion (no fire), other	1	0.0
Rescue, EMS incident, other	195	4.6
Medical assist, assist EMS crew	11	0.3
EMS call, excluding vehicle accident with injury	2895	67.6
Motor vehicle accident with injuries	97	2.3
Motor vehicle/pedestrian accident (MV Ped)	20	0.5
Motor vehicle accident with no injuries.	84	2.0
Lock-in (if lock out , use 511 )	13	0.3
Search for person on land	1	0.0
Search for person in water	1	0.0
Extrication, rescue, other	2	0.0
Removal of victim(s) from stalled elevator	7	0.2
Confined space rescue	1	0.0
Water & ice-related rescue, other	4	0.1
Swimming/recreational water areas rescue	1	0.0
Surf Rescue	2	0.0
Watercraft Rescue	7	0.2
Rescue or EMS standby	2	0.0
Combustible/flammable gas/liquid condition, other	1	0.0
Gasoline or other flammable liquid spill	24	0.6
Gas leak (natural gas or LPG)	4	0.1
Oil or other combustible liquid spill	8	0.2
Carbon monoxide incident	8	0.2
Electrical wiring/equipment problem, other	18	0.4
Heat from short circuit (wiring), defective/worn	1	0.0
Overheated motor	1	0.0
Breakdown of light ballast	2	0.0
Power line down	68	1.6
Arcing, shorted electrical equipment	10	0.2
Aircraft standby	2	0.0
Attempted burning, illegal action, other	3	0.1
Attempt to burn	1	0.0
Service Call, other	9	0.2
Lock-out	16	0.4
Water problem, other	19	0.4
Water evacuation	2	0.0
Water or steam leak	3	0.1
Smoke or odor removal	7	0.2

**Biddeford Fire Department**  
**Incident Analysis**  
**From 01/01/2011 Thru 12/31/2011**

Public service assistance, other	36	0.8
Assist police or other governmental agency	7	0.2
Public service	8	0.2
Assist invalid	2	0.0
Defective elevator, no occupants	2	0.0
Unauthorized burning	15	0.4
Cover assignment, standby, moveup	11	0.3
Good intent call, other	90	2.1
Dispatched & canceled en route	8	0.2
No incident found on arrival at dispatch address	10	0.2
Authorized controlled burning	14	0.3
Steam, other gas mistaken for smoke, other	1	0.0
Smoke scare, odor of smoke	32	0.7
Smoke from barbecue, tar kettle	1	0.0
HazMat release investigation w/no HazMat	3	0.1
False alarm or false call, other	3	0.1
Malicious, mischievous false call, other	2	0.0
Municipal alarm system, malicious false alarm	1	0.0
Local alarm system, malicious false alarm	1	0.0
System malfunction, other	13	0.3
Sprinkler activation due to malfunction	5	0.1
Extinguishing system activation due to malfunction	1	0.0
Smoke detector activation due to malfunction	70	1.6
Heat detector activation due to malfunction	2	0.0
Alarm system sounded due to malfunction	60	1.4
CO detector activation due to malfunction	17	0.4
Unintentional transmission of alarm, other	19	0.4
Sprinkler activation, no fire - unintentional	2	0.0
Smoke detector activation, no fire - unintentional	69	1.6
Detector activation, no fire - unintentional	8	0.2
Alarm system activation, no fire - unintentional	57	1.3
Carbon monoxide detector activation, no CO	8	0.2
Citizen complaint	9	0.2
<b>TOTAL</b>	<b>4283</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Fire, other	2	0.0
Building fire	8	0.2
BFD FIRE IN OR ON A BUILDING	34	0.8
Cooking fire, confined to container	2	0.0
BFD FIRE CONFINED TO COOKING APPLIANCE	26	0.6
Chimney or flue fire, confined to chimney or flue	2	0.0
BFD CHIMNEY OR FLUE FIRE	3	0.1
Fuel burner/boiler malfunction, fire confined	1	0.0
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	6	0.1
BFD TRASH OR RUBISH FIRE CONTAINED	2	0.0
BFD VEHICLE FIRE	10	0.2
BFD PLANE CRASH	1	0.0
BFD MULCH FIRE	10	0.2
BFD BRUSH/WOODS/GRASS FIRE	4	0.1
BFD MULCH FIRE	2	0.0
BFD DUMPSTER FIRE	4	0.1
Overpressure rupture from steam, other	1	0.0
Rescue, EMS incident, other	65	1.5
Emergency medical service incident, other	3	0.1
EMS call, excluding vehicle accident with injury	327	7.6
BFD EMS CALL RESCUE ONLY NO TRANSPORT	311	7.3
BFD EMS CALL RES/ENG NO TRANSPORT	119	2.8
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	1636	38.2
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	677	15.8
Motor vehicle accident with injuries	9	0.2
Motor vehicle/pedestrian accident (MV Ped)	2	0.0
Motor vehicle accident with no injuries.	10	0.2
BFD ELEVATOR RESCUE	10	0.2
BFD MARINE CALL	13	0.3
BFD WATER RESCUE/ PERSONS IN THE WATER	4	0.1
Gasoline or other flammable liquid spill	4	0.1
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	35	0.8
BFD PROPANE/NG LEAK	6	0.1
BFD HAZARDOUS MATERIALS	3	0.1
BFD CARBON MONOXIDE	9	0.2
Electrical wiring/equipment problem, other	3	0.1
BFD ELECTRICAL PROBLEM	26	0.6
Breakdown of light ballast	1	0.0
Power line down	3	0.1
BFD CABLE LINE DOWN	49	1.1
Arcing, shorted electrical equipment	1	0.0
BFD MVC W/ NO PI	71	1.7
BFD MVC W/ PI	81	1.9
BFD MVC W/ EXTRICATION	3	0.1
BFD ATTEMPTED BURN ILLEGALLY	7	0.2
Attempt to burn	1	0.0
Service Call, other	3	0.1
Person in distress, other	1	0.0
Lock-out	2	0.0
BFD LOCK OUT VEHICLE OR STRUCTURE	11	0.3
Water problem, other	5	0.1
BFD WATER PROBLEM	8	0.2
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	36	0.8
Public service assistance, other	10	0.2
Assist police or other governmental agency	1	0.0
BFD ASSIST POLICE OR OTHER AGENCY	9	0.2
Public service	3	0.1
Assist invalid	1	0.0

**Biddeford Fire Department**  
**Incident Analysis**  
**From 01/01/2012 Thru 12/31/2012**

Unauthorized burning	3	0.1
BFD UNPERMITTED BURN	23	0.5
Cover assignment, standby, moveup	5	0.1
BFD STATION COVERAGE/STAND-BY	2	0.0
Good intent call, other	15	0.4
Dispatched & canceled en route	14	0.3
BFD EMS CALL CANCELLED ENROUTE	89	2.1
No incident found on arrival at dispatch address	6	0.1
Authorized controlled burning	1	0.0
Steam, other gas mistaken for smoke, other	2	0.0
Smoke scare, odor of smoke	7	0.2
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	25	0.6
BFD MASTER/SUPERVISED BOX WATER FLOW	9	0.2
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	102	2.4
BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	6	0.1
BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	28	0.7
BFD FALSE CALL-GOOD INTENT	53	1.2
BFD REPORTED FIRE UNFOUNDED	5	0.1
BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	61	1.4
BFD RESIDENTIAL ALARM MALFUNCTION	84	2.0
System malfunction, other	1	0.0
Extinguishing system activation due to malfunction	1	0.0
Smoke detector activation due to malfunction	8	0.2
Heat detector activation due to malfunction	1	0.0
Alarm system sounded due to malfunction	6	0.1
CO detector activation due to malfunction	4	0.1
Unintentional transmission of alarm, other	2	0.0
Sprinkler activation, no fire - unintentional	1	0.0
Smoke detector activation, no fire - unintentional	8	0.2
Detector activation, no fire - unintentional	2	0.0
Alarm system activation, no fire - unintentional	8	0.2
Carbon monoxide detector activation, no CO	2	0.0
Special type of incident, other	1	0.0
Citizen complaint	1	0.0
<b>TOTAL</b>	<b>4283</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Unknown	6	0.1
Building fire	5	0.1
BFD FIRE IN OR ON A BUILDING	27	0.6
BFD FIRE CONFINED TO COOKING APPLIANCE	19	0.4
BFD CHIMNEY OR FLUE FIRE	8	0.2
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	10	0.2
BFD TRASH OR RUBISH FIRE CONTAINED	2	0.0
BFD VEHICLE FIRE	11	0.2
BFD MULCH FIRE	16	0.3
BFD BRUSH/WOODS/GRASS FIRE	1	0.0
BFD DUMPSTER FIRE	4	0.1
EMS call, excluding vehicle accident with injury	4	0.1
BFD EMS CALL RESCUE ONLY NO TRANSPORT	330	6.9
BFD EMS CALL RES/ENG NO TRANSPORT	112	2.3
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	2202	46.1
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	961	20.1
Motor vehicle accident with injuries	5	0.1
Motor vehicle/pedestrian accident (MV Ped)	2	0.0
BFD SEARCH FOR LOST PERSON	1	0.0
BFD ELEVATOR RESCUE	16	0.3
BFD SPECIALIZED RESCUE/ ABOVE/BELOW GRADE/CONFINED	1	0.0
Water & ice-related rescue, other	1	0.0
BFD MARINE CALL	13	0.3
BFD WATER RESUE/ PERSONS IN THE WATER	7	0.1
BFD ICE RESCUE	1	0.0
Hazardous condition, Other	1	0.0
BFD HAZARDOUS CONDITION (STRUCTUAL, SAFETY, OTHER)	5	0.1
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	36	0.8
BFD PROPANE/NG LEAK	4	0.1
BFD HAZARDOUS MATERIALS	2	0.0
Carbon monoxide incident	1	0.0
BFD CARBON MONOXIDE	18	0.4
BFD ELECTRICAL PROBLEM	20	0.4
Overheated motor	1	0.0
BFD CABLE LINE DOWN	48	1.0
Vehicle accident, general cleanup	2	0.0
BFD MVC W/ NO PI	73	1.5
BFD MVC W/ PI	69	1.4
BFD MVC W/ EXTRICATION	5	0.1
BFD ATTEMPTED BURN ILLEGALLY	7	0.1
BFD LOCK OUT VEHICLE OR STRUCTURE	17	0.4
Water problem, other	1	0.0
Water or steam leak	1	0.0
BFD WATER PROBLEM	23	0.5
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	37	0.8
Public service assistance, other	12	0.3
BFD ASSIST POLICE OR OTHER AGENCY	22	0.5
BFD PROVIDE MUTUAL AID NON STRUCTURE FIRE	8	0.2
Police matter	1	0.0
Public service	1	0.0
Assist invalid	3	0.1
BFD UNPERMITTED BURN	29	0.6
BFD STATION COVERAGE/STAND-BY	3	0.1
Good intent call, other	7	0.1
BFD EMS CALL CANCELLED ENROUTE	85	1.8
No incident found on arrival at dispatch address	2	0.0
Authorized controlled burning	2	0.0
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	36	0.8



Biddeford Fire Department  
Incident Analysis  
From 01/01/2013 Thru 12/31/2013

BFD MASTER/SUPERVISED BOX WATER FLOW	11	0.2
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	155	3.2
BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	3	0.1
BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	55	1.2
BFD FALSE CALL-GOOD INTENT	52	1.1
BFD REPORTED FIRE UNFOUNDED	2	0.0
BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	74	1.6
BFD RESIDENTIAL ALARM MALFUNCTION	66	1.4
Malicious, mischievous false call, other	1	0.0
System malfunction, other	1	0.0
CO detector activation due to malfunction	2	0.0
Smoke detector activation, no fire - unintentional	1	0.0
Detector activation, no fire - unintentional	1	0.0
Citizen complaint	3	0.1
<b>TOTAL</b>	<b>4774</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Unknown	10	0.2
Building fire	2	0.0
BFD FIRE IN OR ON A BUILDING	29	0.6
BFD FIRE CONFINED TO COOKING APPLIANCE	20	0.4
BFD CHIMNEY OR FLUE FIRE	4	0.1
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	7	0.1
BFD TRASH OR RUBISH FIRE CONTAINED	6	0.1
BFD VEHICLE FIRE	9	0.2
Road freight or transport vehicle fire	1	0.0
BFD MULCH FIRE	16	0.3
BFD BRUSH/WOODS/GRASS FIRE	14	0.3
BFD DUMPSTER FIRE	1	0.0
EMS call, excluding vehicle accident with injury	1	0.0
BFD EMS CALL RESCUE ONLY NO TRANSPORT	428	9.2
BFD EMS CALL RES/ENG NO TRANSPORT	141	3.0
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	2053	44.0
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	889	19.0
Motor vehicle accident with injuries	10	0.2
BFD MVC W/OUT INJURY	72	1.5
BFD MVC W/ INJURY	75	1.6
BFD MVC W/ EXTRICATION	7	0.1
Motor vehicle/pedestrian accident (MV Ped)	1	0.0
BFD SEARCH FOR LOST PERSON	1	0.0
BFD ELEVATOR RESCUE	8	0.2
BFD SPECIALIZED RESCUE/ ABOVE/BELOW GRADE/CONFINED	3	0.1
BFD MARINE CALL	2	0.0
BFD WATER RESUE/ PERSONS IN THE WATER	4	0.1
BFD ICE RESCUE	3	0.1
Surf Rescue	1	0.0
BFD HAZARDOUS CONDITION (STRUCTUAL, SAFETY, OTHER)	1	0.0
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	26	0.6
BFD PROPANE/NG LEAK	5	0.1
BFD HAZARDOUS MATERIALS	4	0.1
BFD CARBON MONOXIDE	29	0.6
BFD ELECTRICAL PROBLEM	15	0.3
BFD CABLE LINE DOWN	50	1.1
BFD MVC W/ NO PI	5	0.1
BFD MVC W/ PI	8	0.2
BFD ATTEMPTED BURN ILLEGALLY	8	0.2
Attempt to burn	1	0.0
Service Call, other	1	0.0
BFD LOCK OUT VEHICLE OR STRUCTURE	14	0.3
BFD WATER PROBLEM	37	0.8
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	57	1.2
Public service assistance, other	2	0.0
BFD PUBLIC ASSIST	26	0.6
Assist police or other governmental agency	1	0.0
BFD ASSIST POLICE OR OTHER AGENCY	11	0.2
BFD PROVIDE MUTUAL AID NON STRUCTURE FIRE	11	0.2
Assist invalid	1	0.0
Unauthorized burning	3	0.1
BFD UNPERMITTED BURN	22	0.5
PERMIT/CAMP FIRE INVESTIGATION	4	0.1
BFD STATION COVERAGE/STAND-BY	1	0.0
Good intent call, other	4	0.1
Dispatched & canceled en route	1	0.0
BFD EMS CALL CANCELLED ENROUTE	93	2.0
BFD CHECK ON PERMITTED BURN	14	0.3

Biddeford Fire Department  
Incident Analysis  
From 01/01/2014 Thru 12/31/2014

Steam, other gas mistaken for smoke, other	1	0.0
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	22	0.5
BFD MASTER/SUPERVISED BOX WATER FLOW	11	0.2
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	113	2.4
BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	11	0.2
BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	45	1.0
BFD FALSE CALL-GOOD INTENT	48	1.0
BFD REPORTED FIRE UNFOUNDED	2	0.0
BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	64	1.4
BFD RESIDENTIAL ALARM MALFUNCTION	75	1.6
Malicious, mischievous false call, other	1	0.0
CO detector activation due to malfunction	2	0.0
BFD CITIZEN COMPLAINT	3	0.1
<b>TOTAL</b>	<b>4671</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Unknown	21	0.4
BFD FIRE IN OR ON A BUILDING	25	0.5
BFD PROVIDE MUTUAL/AUTOMATIC AID STRUCTURE FIRE	8	0.1
BFD FIRE CONFINED TO COOKING APPLIANCE	12	0.2
BFD CHIMNEY OR FLUE FIRE	5	0.1
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	11	0.2
BFD TRASH OR RUBISH FIRE CONTAINED	3	0.1
BFD VEHICLE FIRE	14	0.3
BFD PLANE CRASH	1	0.0
BFD MULCH FIRE	34	0.6
BFD BRUSH/WOODS/GRASS FIRE	11	0.2
Brush or brush-and-grass mixture fire	1	0.0
Medical assist, assist EMS crew	2	0.0
EMS call, excluding vehicle accident with injury	2	0.0
BFD EMS CALL RESCUE ONLY NO TRANSPORT	475	8.8
BFD EMS CALL RES/ENG NO TRANSPORT	168	3.1
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	2040	37.9
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	1000	18.6
BFD EMS TRANSPORT SMHC TO A MEDICAL FACILITY	333	6.2
BFD RECEIVE MUTUAL AID FOR EMS CALL	28	0.5
Motor vehicle accident with injuries	5	0.1
BFD MVC W/OUT INJURY	82	1.5
BFD MVC W/ INJURY	85	1.6
BFD MVC W/ EXTRICATION	4	0.1
BFD SEARCH FOR LOST PERSON	2	0.0
BFD ELEVATOR RESCUE	17	0.3
BFD SPECIALIZED RESCUE/ ABOVE/BELOW GRADE/CONFINED	1	0.0
BFD MARINE CALL	9	0.2
BFD WATER RESUE/ PERSONS IN THE WATER	13	0.2
Surf Rescue	1	0.0
BFD HAZARDOUS CONDITION (STRUCTUAL, SAFETY, OTHER)	5	0.1
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	26	0.5
BFD PROPANE/NG LEAK	9	0.2
BFD HAZARDOUS MATERIALS	3	0.1
BFD CARBON MONOXIDE	12	0.2
BFD CARBON MONOXIDE ALARM MALFUNCTION	21	0.4
BFD ELECTRICAL PROBLEM	12	0.2
BFD CABLE LINE DOWN	47	0.9
BFD ATTEMPTED BURN ILLEGALLY	13	0.2
BFD LOCK OUT VEHICLE OR STRUCTURE	17	0.3
BFD WATER PROBLEM	31	0.6
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	45	0.8
Animal rescue	1	0.0
BFD PUBLIC ASSIST	39	0.7
Assist police or other governmental agency	1	0.0
BFD ASSIST POLICE OR OTHER AGENCY	16	0.3
BFD PROVIDE MUTUAL AID NON STRUCTURE FIRE	38	0.7
Unauthorized burning	1	0.0
BFD UNPERMITTED BURN	22	0.4
PERMIT/CAMP FIRE INVESTIGATION	4	0.1
BFD STATION COVERAGE/STAND-BY	1	0.0
Good intent call, other	4	0.1
BFD EMS CALL CANCELLED ENROUTE	124	2.3
BFD BFD FIRE CALL CANCELED ENROUTE	16	0.3
BFD CHECK ON PERMITTED BURN	16	0.3
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	35	0.6
BFD MASTER/SUPERVISED BOX WATER FLOW	23	0.4
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	119	2.2

Biddeford Fire Department  
Incident Analysis  
From 01/01/2015 Thru 12/31/2015

BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	8	0.1
BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	40	0.7
BFD FALSE CALL-GOOD INTENT	40	0.7
BFD REPORTED FIRE UNFOUNDED	2	0.0
BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	73	1.4
BFD RESIDENTIAL ALARM MALFUNCTION	103	1.9
Local alarm system, malicious false alarm	1	0.0
BFD BOMB SCARE	1	0.0
CO detector activation due to malfunction	1	0.0
BFD CITIZEN COMPLAINT	5	0.1
<b>TOTAL</b>	<b>5388</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Fire, other	1	0.0
BFD FIRE IN OR ON A BUILDING	21	0.4
BFD PROVIDE MUTUAL/AUTOMATIC AID STRUCTURE FIRE	11	0.2
BFD FIRE CONFINED TO COOKING APPLIANCE	23	0.4
BFD CHIMNEY OR FLUE FIRE	3	0.1
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	10	0.2
BFD TRASH OR RUBISH FIRE CONTAINED	4	0.1
Mobile property (vehicle) fire, other	1	0.0
BFD VEHICLE FIRE	9	0.2
BFD MULCH FIRE	46	0.9
BFD BRUSH/WOODS/GRASS FIRE	9	0.2
BFD DUMPSTER FIRE	2	0.0
Steam rupture of pressure or process vessel	1	0.0
BFD EMS CALL RESCUE ONLY NO TRANSPORT	483	9.3
BFD EMS CALL RES/ENG NO TRANSPORT	168	3.2
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	1961	37.6
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	924	17.7
BFD EMS TRANSPORT SMHC TO A MEDICAL FACILITY	375	7.2
BFD RECEIVE MUTUAL AID FOR EMS CALL	42	0.8
BFD MVC W/OUT INJURY	90	1.7
BFD MVC W/ INJURY	60	1.2
BFD MVC W/ EXTRICATION	3	0.1
Motor vehicle/pedestrian accident (MV Ped)	1	0.0
BFD ELEVATOR RESCUE	10	0.2
BFD MARINE CALL	15	0.3
BFD WATER RESUE/ PERSONS IN THE WATER	6	0.1
BFD ICE RESCUE	1	0.0
BFD HAZARDOUS CONDITION (STRUCTUAL, SAFETY, OTHER)	3	0.1
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	32	0.6
BFD PROPANE/NG LEAK	6	0.1
BFD HAZARDOUS MATERIALS	4	0.1
BFD CARBON MONOXIDE	17	0.3
BFD CARBON MONOXIDE ALARM MALFUNCTION	12	0.2
BFD ELECTRICAL PROBLEM	12	0.2
BFD CABLE LINE DOWN	40	0.8
BFD ATTEMPTED BURN ILLEGALLY	10	0.2
BFD LOCK OUT VEHICLE OR STRUCTURE	21	0.4
BFD WATER PROBLEM	24	0.5
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	24	0.5
Public service assistance, other	1	0.0
BFD PUBLIC ASSIST	34	0.7
BFD ASSIST POLICE OR OTHER AGENCY	19	0.4
BFD PROVIDE MUTUAL AID NON STRUCTURE FIRE	46	0.9
BFD UNPERMITTED BURN	20	0.4
PERMIT/CAMP FIRE INVESTIGATION	8	0.2
BFD STATION COVERAGE/STAND-BY	1	0.0
Good intent call, other	1	0.0
BFD EMS CALL CANCELLED ENROUTE	91	1.7
BFD BFD FIRE CALL CANCELED ENROUTE	50	1.0
BFD CHECK ON PERMITTED BURN	9	0.2
Steam, other gas mistaken for smoke, other	1	0.0
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	31	0.6
BFD MASTER/SUPERVISED BOX WATER FLOW	30	0.6
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	141	2.7
BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	13	0.2
BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	29	0.6
BFD FALSE CALL-GOOD INTENT	46	0.9
BFD REPORTED FIRE UNFOUNDED	1	0.0

Biddeford Fire Department  
Incident Analysis  
From 01/01/2016 Thru 12/31/2016

BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	70	1.3
BFD RESIDENTIAL ALARM MALFUNCTION	84	1.6
Direct tie to FD, malicious false alarm	1	0.0
BFD BOMB SCARE	1	0.0
Special type of incident, other	1	0.0
BFD CITIZEN COMPLAINT	1	0.0
<b>TOTAL</b>	<b>5215</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Fire, other	1	0.0
BFD FIRE IN OR ON A BUILDING	14	0.3
BFD PROVIDE MUTUAL/AUTOMATIC AID STRUCTURE FIRE	13	0.2
BFD FIRE CONFINED TO COOKING APPLIANCE	32	0.6
BFD CHIMNEY OR FLUE FIRE	2	0.0
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	15	0.3
BFD TRASH OR RUBISH FIRE CONTAINED	5	0.1
BFD VEHICLE FIRE	15	0.3
BFD MULCH FIRE	12	0.2
BFD BRUSH/WOODS/GRASS FIRE	11	0.2
EMS call, excluding vehicle accident with injury	1	0.0
BFD EMS CALL RESCUE ONLY NO TRANSPORT	519	9.7
BFD EMS CALL RES/ENG NO TRANSPORT	215	4.0
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	1650	30.7
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	1047	19.5
BFD EMS TRANSPORT SMHC TO A MEDICAL FACILITY	397	7.4
BFD RECEIVE MUTUAL AID FOR EMS CALL	90	1.7
BFD PROVIDE MUTUAL AID FOR EMS CALL	59	1.1
BFD MVC W/OUT INJURY	96	1.8
BFD MVC W/ INJURY	85	1.6
BFD MVC W/ EXTRICATION	3	0.1
BFD SEARCH FOR LOST PERSON	1	0.0
BFD ELEVATOR RESCUE	7	0.1
BFD SPECIALIZED RESCUE/ ABOVE/BELOW GRADE/CONFINED	1	0.0
BFD MARINE CALL	7	0.1
BFD WATER RESUE/ PERSONS IN THE WATER	11	0.2
BFD HAZARDOUS CONDITION (STRUCTUAL, SAFETY, OTHER)	3	0.1
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	33	0.6
BFD PROPANE/NG LEAK	10	0.2
BFD HAZARDOUS MATERIALS	2	0.0
BFD CARBON MONOXIDE	15	0.3
BFD CARBON MONOXIDE ALARM MALFUNCTION	37	0.7
BFD ELECTRICAL PROBLEM	11	0.2
BFD CABLE LINE DOWN	91	1.7
BFD TELEPHONE LINE DOWN	5	0.1
BFD WIRES ARCING	3	0.1
BFD ATTEMPTED BURN ILLEGALLY	9	0.2
Service Call, other	1	0.0
BFD LOCK OUT VEHICLE OR STRUCTURE	15	0.3
BFD WATER PROBLEM	28	0.5
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	28	0.5
Public service assistance, other	1	0.0
BFD PUBLIC ASSIST	67	1.2
BFD ASSIST POLICE OR OTHER AGENCY	12	0.2
BFD PROVIDE MUTUAL AID NON STRUCTURE FIRE	33	0.6
BFD UNPERMITTED BURN	23	0.4
PERMIT/CAMP FIRE INVESTIGATION	6	0.1
BFD STATION COVERAGE/STAND-BY	1	0.0
Dispatched & canceled en route	2	0.0
BFD EMS CALL CANCELLED ENROUTE	95	1.8
BFD BFD FIRE CALL CANCELED ENROUTE	55	1.0
BFD CANCELLED ENROUTE MUTUAL/AUTOMATIC AID STRUCTURE FIRE	1	0.0
BFD CHECK ON PERMITTED BURN	15	0.3
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	23	0.4
False alarm or false call, other	1	0.0
BFD MASTER/SUPERVISED BOX WATER FLOW	19	0.4
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	177	3.3
BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	19	0.4



Biddeford Fire Department  
Incident Analysis  
From 01/01/2017 Thru 12/31/2017

BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	27	0.5
BFD FALSE CALL-GOOD INTENT	60	1.1
BFD REPORTED FIRE UNFOUNDED	4	0.1
BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	58	1.1
BFD RESIDENTIAL ALARM MALFUNCTION	66	1.2
BFD CITIZEN COMPLAINT	3	0.1
<b>TOTAL</b>	<b>5368</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

## Incident Type

<u>Incident Type</u>	<u>Occurrences</u>	<u>Percentage</u>
Unknown	6	0.1
BFD FIRE IN OR ON A BUILDING	26	0.5
BFD PROVIDE MUTUAL/AUTOMATIC AID STRUCTURE FIRE	20	0.4
BFD FIRE CONFINED TO COOKING APPLIANCE	14	0.3
BFD CHIMNEY OR FLUE FIRE	1	0.0
BFD FUEL BURNER/BOILER MALFUNCTION, FIRE CONFINED	14	0.3
BFD TRASH OR RUBISH FIRE CONTAINED	3	0.1
BFD VEHICLE FIRE	9	0.2
BFD MULCH FIRE	12	0.2
BFD BRUSH/WOODS/GRASS FIRE	8	0.1
BFD DUMPSTER FIRE	2	0.0
EMS call, excluding vehicle accident with injury	2	0.0
BFD EMS CALL RESCUE ONLY NO TRANSPORT	524	9.7
BFD EMS CALL RES/ENG NO TRANSPORT	220	4.1
BFD EMS CALL RESCUE ONLY TRANSPORT TO HOSPITAL	1690	31.3
BFD EMS CALL RES/ENG TRANSPORT TO HOSPITAL	1083	20.1
BFD EMS TRANSPORT SMHC TO A MEDICAL FACILITY	321	5.9
BFD RECEIVE MUTUAL AID FOR EMS CALL	96	1.8
BFD PROVIDE MUTUAL AID FOR EMS CALL	72	1.3
BFD MVC W/OUT INJURY	94	1.7
BFD MVC W/ INJURY	91	1.7
BFD MVC W/ EXTRICATION	1	0.0
Motor vehicle accident with no injuries.	1	0.0
BFD ELEVATOR RESCUE	15	0.3
BFD SPECIALIZED RESCUE/ ABOVE/BELOW GRADE/CONFINED	3	0.1
BFD MARINE CALL	9	0.2
BFD WATER RESUE/ PERSONS IN THE WATER	7	0.1
BFD HAZARDOUS CONDITION (STRUCTUAL, SAFETY, OTHER)	4	0.1
BFD HAZMAT (MINOR) (GAS OR OIL SPILL)	17	0.3
BFD PROPANE/NG LEAK	4	0.1
BFD CARBON MONOXIDE	18	0.3
BFD CARBON MONOXIDE ALARM MALFUNCTION	23	0.4
BFD ELECTRICAL PROBLEM	18	0.3
BFD CABLE LINE DOWN	25	0.5
BFD TELEPHONE LINE DOWN	16	0.3
BFD WIRES ARCING	22	0.4
BFD POWER LINE DOWN	5	0.1
Aircraft standby	1	0.0
BFD ATTEMPTED BURN ILLEGALLY	9	0.2
BFD LOCK OUT VEHICLE OR STRUCTURE	18	0.3
BFD WATER PROBLEM	37	0.7
BFD INSIDE SMOKE OR ORDOR INVESTIGATION	42	0.8
BFD PUBLIC ASSIST	73	1.4
BFD ASSIST POLICE OR OTHER AGENCY	10	0.2
BFD PROVIDE MUTUAL AID NON STRUCTURE FIRE	31	0.6
Assist invalid	1	0.0
BFD UNPERMITTED BURN	18	0.3
PERMIT/CAMP FIRE INVESTIGATION	4	0.1
BFD STATION COVERAGE/STAND-BY	1	0.0
Dispatched & canceled en route	1	0.0
BFD EMS CALL CANCELLED ENROUTE	88	1.6
BFD BFD FIRE CALL CANCELED ENROUTE	47	0.9
BFD CANCELLED ENROUTE MUTUAL/AUTOMATIC AID STRUCTURE FIRE	12	0.2
BFD CHECK ON PERMITTED BURN	7	0.1
BFD OUTSIDE SMOKE OR ODOR INVESTIGATION	35	0.6
BFD MASTER/SUPERVISED BOX WATER FLOW	14	0.3
BFD MASTER/SUPERVISED BOX PULLS/SMOKES	182	3.4
BFD MASTER/SUPERVISED BOX TAMPER OR TROUBLE	26	0.5

Biddeford Fire Department  
Incident Analysis  
From 01/01/2018 Thru 12/31/2018

BFD FALSE ALARM MASTER/SUPERVISED BOX SYSTEM MALFUNCTION	18	0.3
BFD FALSE CALL-GOOD INTENT	68	1.3
BFD REPORTED FIRE UNFOUNDED	3	0.1
BFD PULLS/SMOKE DETECTOR ACTIVATION RESIDENTIAL	54	1.0
BFD RESIDENTIAL ALARM MALFUNCTION	90	1.7
ANIMAL RESCUE	1	0.0
BFD CITIZEN COMPLAINT	8	0.1
<b>TOTAL</b>	<b>5395</b>	<b>100.0</b>

For Districts: All  
For Situations: All  
For Jurisdictions: All  
For Street(s): All  
For Location: All

Details

### Call Reason Breakdown

<u>Call Reason</u>	<u>Self</u>	<u>Disp</u>	<u>Total</u>	<u>%</u>	<u>Avg. Arrive</u>	<u>Avg. Time @ Scene</u>
OUT FOR FIRE DETAIL	178	139	317	14.7	5.55	62.94
OUT FOR FIRE INSPECTION	27	16	43	2.0	7.54	59.49
OUT FOR FOLLOW UP	1345	458	1803	83.4	6.59	19.81
<b>TOTAL</b>	<b>1550</b>	<b>613</b>	<b>2163</b>	<b>100</b>	<b>6.42</b>	<b>26.94</b>