
CITY OF BIDDEFORD, MAINE

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Biddeford City Hall to Reopen with Precautions for Public Health *Limited in-person service in City Clerk's Office available beginning May 26*

BIDDEFORD (May 20, 2020) — Biddeford City Hall will begin a phased reopening process on Tuesday, May 26, 2020 with new restrictions in place to protect the health and safety of the community.

A limited set of services will be available in the City Clerk's Office beginning on May 26, 2020. These services involve in-person transactions that could not be completed during City Hall's closure: new car/truck/trailer registrations, camper registrations, new boat/ATV registrations, resident beach permits, vital records requests, and notarization of documents. Residents are asked to use the front door of City Hall on the Main Street side of the building to access the City Clerk's Office.

The City Clerk's Office will be open Tuesday through Friday from 8:00 a.m. to 3:00 p.m. Anyone in line at 3:00 will be allowed to complete their transaction.

On June 1, 2020, the City Clerk's Office and Code Enforcement Department will reopen for regular drop-in service. All other departments located in City Hall will be available by appointment only. To schedule an appointment, residents may reach out to a department directly using the Staff Directory at <https://www.biddefordmaine.org/Directory.aspx> or contact the City of Biddeford's service hotline at 207-284-9020 for assistance. Residents must use the back door on the parking lot side of the building and answer a set of screening questions before being permitted to enter the building for appointments.

The City Clerk's Office will continue to be open from 8:00 a.m. to 3:00 p.m. All other offices will be open Monday through Friday from 8:00 a.m. to 4:00 p.m.

Residents are encouraged to continue using online services whenever possible to avoid long wait times in City Hall. A list of online services can be found on the City of Biddeford website at www.biddefordmaine.org/onlineservices.

"The health and safety of our community and our staff is our highest priority during this transition back to regular operations. You will be asked to wear a mask in the building as well as practice social distancing while you wait, and there may be long lines that extend out onto the street," said City Manager James Bennett. "We ask that you please be patient with our staff as we work with you to complete over two months of delayed transactions."

The City Council and all other boards, committees, and commissions will continue to meet remotely until further notice.

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For more information on the City of Biddeford's COVID-19 response, please visit
www.biddefordmaine.org/publichealth.

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